

Alameda Alliance Interpreter Services

510-747-4567

As a member of Alameda Alliance, you are entitled to have an interpreter with you at your office visits at no cost to you. When you have a doctor's appointment, Alameda Alliance and Dr Shibuya both recommend that you should have a qualified health interpreter with you if needed. Alameda Alliance prefers that you do NOT use family members or friends to interpret for you because they may not be properly trained to interpret complex medical terminology, and their role is to be a supportive family member or friend, not interpreter. Alameda Alliance will provide a face-to-face interpreter to meet you at your doctors' appointments if you call to request an interpreter at least three business days (72 hours) BEFORE the scheduled appointment time. To request for an interpreter who speaks your native language, to meet you at your next office visit, please call 510-747-4567 at least three days in advance. Alameda Alliance also provides for American Sign Language interpreters for its members.

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